



COVID-19 Protocols

Hillside Wine Shop

Through January & February 2022, Hillside Winery will only be open in a retail capacity. The wine shop is currently closed for tastings and the Bistro is closed until March 2022.

September 2021: In compliance with the most recent orders given by Dr. Bonnie Henry and the BC Government, **masks are mandatory in all indoor shared and public spaces.** This applies to all guests and staff. We thank you for your cooperation and support in maintaining a safe and healthy environment.

Our team is taking every precaution to ensure the comfort and safety of our guests and our staff. We have implemented the following safety and sanitation procedures and protocols to ensure we prevent the spread of COVID-19 and keep our communities safe and healthy.

- No employee or guest will be permitted on the property if they are ill, have recently travelled, or have been exposed to other persons with Covid-19.
 - If you have had any of the following COVID-19 symptoms in the last 10 days, please stay home for your own health and the safety of others:
 - fever, chills, cough, shortness of breath, sore throat, muscle aches or headaches
- A strict hygiene protocol is in place for all staff including proper and frequent hand washing
- Signage to direct traffic and markers to indicate appropriate distancing will be posted throughout the property, tasting room and bistro to aid guests in maintaining appropriate distancing from staff and other guests.
- Hand sanitizer will be made available to guests and staff throughout and at each entry and exit point.

Hillside Winery

Winter 2022

~Open for Retail Sales & Pick Ups Only~

Wearing a non-medical, cloth mask, is now required in all indoor public spaces. It is required in all winetasting and restaurant settings except while eating or drinking. This requirement applies to both staff and customers in these settings.



The wine shop is currently open for sales and pickups only. Transactions are completed through the wine shop's pass-through window to maintain social distancing and optimal air circulation.

Footprint decals will be on the floor at bars and windows to emphasize physical distancing for both guests and staff.

We ask that groups visiting the wine shop limit their personal group size to only those who wish to purchase wine.

For payment, we will NOT BE ACCEPTING CASH. We will be accepting Credit and Debit, and using Tap is encouraged.

We are setting occupancy limits both in the wine shop and the offices above. Within the wine shop, the occupancy limit will be set to 7 people, and the office limit will be 5.

Safety signs will be posted at entrances and exits to the winery and the offices to indicate occupancy limits, mask requirements, and sickness policies.

Workers will wash or sanitize their hands before and after they are finished stocking or rearranging shelves or using shared objects, before and after transactions, when entering the building, after using the washroom, and after breaks.

Debit machines will be sanitized after every transaction and all common surfaces in the wine shop will be sanitized throughout the day.

Within the office, employees who can work from home are encouraged to do so. An active online calendar is set up to help schedule who is in the office on any given day.

If you have had any of the following COVID-19 symptoms in the last 10 days (fever, chills, cough, shortness of breath, sore throat, muscle aches or headaches), please stay home for your own health and the safety of others for a minimum of 5 days. We have the same policy for all staff members who also may be showing symptoms.

Stay safe and healthy and we look forward to seeing you soon!